

Your Feedback. Your Ideas. Your Base Working Screen

Help us reimagine the core work area of Debt\$Net®

We are taking a fresh look at the Base Working Screen – a core function of Debt\$Net® - and we want your input! Those who use the screen daily should have a say in the design. Tell us where you click too much, what information you need most, and how we can streamline your workflow.

The screenshot shows the 'Base Working Screen - Inquire/Change' window. It features a top toolbar with icons for various functions like Dialer, Quit, Debtor, Account, Notices, Payment, Checks, History, Client, Print, Future In, Links, Nav, and Contact. Below the toolbar is a form for debtor information, including fields for Debtor #, Name, Address, City, State, Zip, Country, Birth Date, SSN, Home Phone, Cell, Employer, Debtor Work Ph., Spouse, Spouse Employer, Spouse Work Ph., Reference, and E-Mail. To the right of the form is a table of account balances. At the bottom, there is a section for 'Last Result' and 'Last Contact' history. The screen is annotated with several sticky notes providing user feedback:

- Too many buttons here.** (Yellow note pointing to the toolbar)
- Can similar actions be grouped?** (Blue note pointing to the toolbar)
- Balance should pop more.** (Blue note pointing to the account balance table)
- Make important info stand out.** (Blue note pointing to the 'Restrict' button)
- Favorite actions?** (Blue note pointing to the 'ESO Buttons' panel)
- Let me customize this layout.** (Green note pointing to the 'Last Contact' history section)
- Show more history without extra clicks.** (Blue note pointing to the 'Last Contact' history section)
- Need fewer clicks to find notes.** (Pink note pointing to the navigation arrows at the bottom right)

Acct #	Client	Org. Bal.	Date Incur.	Last Pymnt	Pymnt Date	Cur. Balance	Status
686418	St. Michaels Hospital	500.00	1/5/2026 1	10.00	7/9/2026 12:3	490.00	ACTIVE
686419	St. Michaels Hospital	1000.00	2/5/2026 12	.00		1000.00	ACTIVE

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Our developers have already been busy designing a prototype for a new Base Working Screen accessible via DebtNet\$Millennium. With an optimized layout and quicker access to more information, efficiency is a top priority. However, in the end, your voice matters most. What works, what doesn't, and what needs a new take. There is no such thing as too much feedback.

On September 18th we previewed the initial prototype with those who joined the September User Forum and received great suggestions – some of which have already been integrated. You can request a recording of the September User Forum from Julee Warner at julee@debt.net5.com.

The screenshot displays the 'MILLENNIUM WORKING SCREEN' for a debtor named Warner, Julee. The interface includes a top navigation bar with tabs like DEBTOR, LINKS, PAYMENT, and others. On the left, there's a sidebar with debtor details such as name, SSN, DOB, and address. The main area shows a list of accounts with columns for ACCT #, CLIENT, DESK, ORIG, LAST PYMT, BALANCE, and STATUS. A table of accounts is visible, listing various medical groups and demo clients with their respective balances and statuses. On the right, there are modules for Legal, Judgment, Images, Complaint, PostDates, and Pending. A compliance section at the bottom right indicates 'Attempts 0 of 7 this week'.

Though they say a picture is worth a thousand words - this is such an integral Debt\$Net® function - hands-on is the only way to go. We created an online demo where you can test drive the sample Millennium Working Screen. Reach out to Julee Warner at julee@debt.net5.com to receive the login in link and your credentials. Additionally, we will be showing the most current version of the Working Screen during the October User Forum. Join us on October 15th with your notes and suggestions. Click [here to RSVP](#) for the Debt\$Net October User Forum.

Prestige 23 New Feature Spotlight

Nightly Process Enhancements

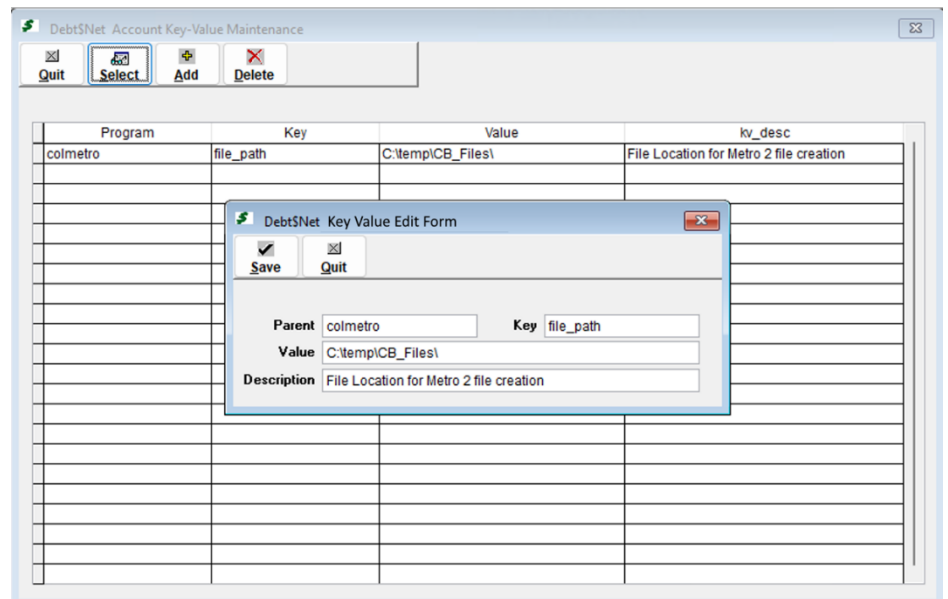
One year ago, our new feature announced was the new Nightly Process Module. This feature allows users to run processes, custom programs, custom SQL statements, and existing Debt\$Net® Report Batching function at night utilizing Microsoft Task Scheduler. Optimizing what used to be non-productive, after-hours time. This September brings even more capabilities to this time-saving feature.

The screenshot shows the 'Debt\$Net Add/Edit Nightly Task' dialog box. It has fields for Group, Order (set to 0), Type, and Active. Below these are fields for Description and Code. A section titled 'Days for Task to be Included' contains checkboxes for Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, and Saturday. The 'Set-Clr' button is highlighted with a yellow box.

Now, tasks can be scheduled for certain days of the week. To expand on processes that can be run unattended, functionality to Clear Multi-User Flags and force logouts has been added. This allows closing of the statement period to now be able to run when the office is closed.

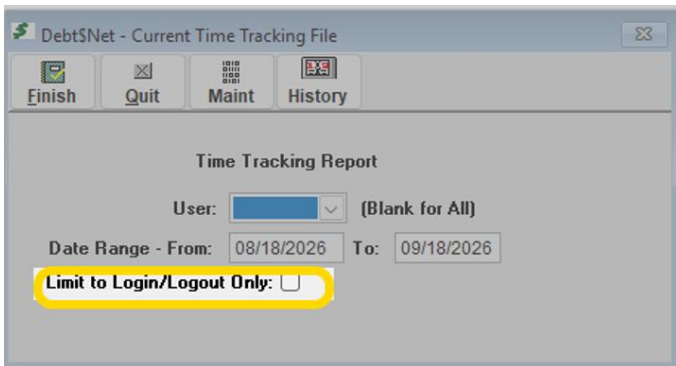
An additional capability, Key-Value Maintenance, also increases the jobs managed by the Nightly Process Module. The Key-Value Maintenance table allows for a more functional tool to look up data required for processes. What used to be stored in a text file or even Client 101 notes, now has a designated space.

If you do not already have the Nightly Process Module, Prestige 23 users can reach out to technical support for installation. Not on Prestige 23 just yet? Reach out to Julee Warner at julee@debt.net or 1-800-552-8397 to have an upgrade package designed for your needs and budget.



Prestige 23 Time Tracking Update New Management Enhancement

The Time Tracking Tool in Debt\$Net® allows managers to see where staff are spending their time in Debt\$Net®. However, sometimes you just need to see when users log in and log out. Now there is a selection box to just include Login/Logout only on the Time Tracker Report.



Debt\$Net® User Forums Join us each month to stay in the know

We invite you to attend Debt\$Net® User Forums, monthly sessions designed to keep our users informed and engaged with the latest platform enhancements. The forums are an excellent opportunity to stay current on product developments and ensure you are leveraging Debt\$Net® to its fullest potential. Unable to attend? RSVP to receive the recording via email.

October User Forum

Thursday, October 15

[RSVP](#)

Visit with TCM in Person Meet with TCM staff at upcoming events

ACA Fall Forum

Nov 4-6
Scottsdale, AZ

The Debt\$Net® Newsletter is published by The Computer Manager and is distributed to our clients and prospective clients. Please direct questions or comments to our editor, Julee Warner via one of the contact options.

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